



FAQs - Desserts n' More

Can I bake/make the food in my own home kitchen? - No, RMHC Global Food Safety Guidelines specify no food can be prepared offsite unless it comes from a commercial kitchen and is kept at the proper temperature during transportation. You can bring in unopened refrigerated cookie dough or packet cookie mixes. **All ingredients used in your recipe must be brought to the House in unopened packets.** Please understand this is of the utmost importance, as we must adhere to food safety standards.

What are the PPE requirements? – Volunteers must always bring and wear a facemask (which must cover their nose & mouth) while preparing any food in our kitchen. We also supply hairnets, (beard nets if needed) and gloves which must be used while preparing the treats.

What can we make? - Your group can make cookies, rice crispy treats, Chex/trail mix, brownies, pies or other sweet treats. Please do not make cookies with soft frosting as it will stick and smear the inside of the storage bags and makes the cookies unappealing to eat.

How much should we make? - A maximum of 72 (small) cookies, 4 pans of brownies. Other desserts/sweet treats (e.g Chex Mix) 36 items or bags max. All desserts (except pies) should be portioned into individual serving sizes, We provide the bags which are ideal for individual portions.

What cookware do you have? - Our kitchen is fully stocked with cookware and bakeware but if you require something specific you're welcome to bring it.

Do we need to provide eggs, oil, flour, sugar, bags for storage? - We have a pantry that includes oil, flour and sugar; however we cannot guarantee there will be enough of these items for your recipe, please check with us before you purchase any. If your recipe requires eggs, we ask you bring your own. We will provide bags for storage of the cooled baked goods along with labels for the outside.

How long will we be at the House? - This is a 2-3 hour time commitment. Groups must clean up after the activity etc. – this includes all items you have used, the wiping the countertops, sweeping and mopping the floors and taking out the trash too! Our House Manager focuses on cleaning our guest rooms, so can't clean up after Dessert Crews. You'll also need to bag up the items made (all items made must have a label placed on the bag, with the date made and contents).

Can we bring in more than 5 people to create our dessert/cookies? - Desserts n' More is designed to be a small group activity for up to 5 people. If you have more than 5 people who want to participate, please consider signing up for a second date. Due to security reasons, we cannot allow groups to swap people in and out – we need to know how many people are in the House.

Can we bring children in our group? - Yes, but they are considered part of the group of 5 and must stay in the kitchen and be actively supervised at all times by an adult from the group.

Can I join with another group who's already signed up? - No, sorry we can't add you to another group of people who are participating.

I'm not feeling well; can I still come to the House? - NO, because some of our residents could have compromised immune systems getting an infection could be very dangerous to their health. If you are not feeling well DO NOT COME with your group. Please do not visit the House if you have or have had COVID, common cold, flu, chicken pox, shingles, measles, sore throat or any other communicable disease, in the last 14 days or have come into contact with anyone who has tested positive for COVID in the last 14 days. This includes children who are coming with a group.

What if we have to cancel? - If you have to cancel your date please provide us with at least 14 days' notice, so that we can try and fill the slot.

Behavior - We encourage this to be a fun and fulfilling time for your group, however groups who are loud and disruptive will be reminded that this is someone's home and bedrooms are located above the kitchen. We would strongly encourage you to hold meetings and social time once you have left the House.